


This marks the sixth occasion on which I have composed an introduction for the Wade Macdonald Salary Guide. Each year, I look back at previous introductions, only to realise that the opportunity to simply copy and paste them never arises. This realisation serves as a reminder of how quickly the recruitment markets have changed during this period, of course driven by factors outside of most of our control including Brexit, Covid, wars and inflation / cost-of-living crisis.

At this time last year, our discussions revolved around the "great resignation," shortages of skilled professionals, record-high levels of job vacancies, and substantial salary increases on the whole due to the stagnation of wages during the Covid-19 pandemic.

As I draft the 2024 guide, we find ourselves amidst a more cautious job market. While shortages of skilled workers persist in the key sectors we cover, there appears to be a decrease in the creation of new job openings, and the pace of job movements has slowed as individuals harbour a lesser degree of confidence in the prevailing economic climate. Salary increases over the past year align more closely with pre-Covid levels, indicating a certain level of stabilisation.


Our survey has undergone slight modifications this year based on the valuable feedback we received regarding the 2023 guide. With the participation of over 850 Finance and Human Resources professionals who shared their data with us, we have curated a more comprehensive benefits guide, categorised by job level. We trust that this resource will assist you in assessing the benefits you can anticipate when changing the benefits you can anticipate when changing
roles, as well as enabling you to benchmark the roles, as well as enabling you to benchmark the
competitiveness of the packages you offer to your employees. Among other topics, this section delves into average salary increases, pension contributions, car benefits and holiday allowance. Moreover, it takes a closer look into whether the provided benefits align with the preferences of employees, thereby highlighting any disparities that may exist.

I hope that you find this year's guide informative and useful. I look forward to discussing the findings with anyone who wishes to contact me.


## OUR SPECIALISMS




## RECRUITMENT REBOOT AI HAS ENTERED THE ROOM

Artificial Intelligence (AI) is changing how we hire people, making the process faster and better, but there are potential drawbacks. As organisations adopt Al-driven solutions for talent acquisition, we must explore its impact on hiring and highlight benefits and challenges.

## Positive Impacts:

- Faster Process: Al streamlines tasks like CV screening, speeding up hiring and enhancing efficiency
- Better Matching: Al analyses data for accurate candidate matching based on skills and experience, reducing turnover.
- Bias Reduction: Al focuses on qualifications, promoting diversity and fairness in hiring.
- Predicting Success: Al predicts high-performing candidates through data analysis, improving talent retention.


## Negative Impacts:

- Bias Concerns: Al may perpetuate biases in historical data, leading to unfair practices
- Reduced Interaction:Over-reliance on AI depersonalises recruitment, potentially alienating candidates. There needs to be human interaction in the mix somewhere.
- Privacy and Security: Al collects personal data, raising privacy and security concerns.
- Missed Uniqueness: Al might overlook human-recruiter skills like creativity, affecting exceptional talents.

So there are pros and cons. Whilst Al enhances efficiency and bias reduction, its adoption needs careful consideration. Balancing automation with human touch, aligning with ethics, and respecting candidate rights are crucial. As Al shapes recruitment, combining technology with human judgment is key to success.

We shouldn't be fearful, just knowledgeable and cautious.
Here are some key steps to consider before/ when integrating AI

- Know the Limits: Understand Al's capabilities and potential biases.
- Ethical Guidelines: Establish fairness, diversity, and privacy principles.

Human Oversight: Maintain a balance between Al and human involvement.

- Data Quality and Bias Mitigation: Ensure accurate, unbiased data for Al training

Regular Monitoring: Audit Al's performance to detect biases.

- Candidate Communication: Be transparent about Al's role and data use
- Data Privacy: Protect candidate information according to regulations.
- Training and Education. Train HR on Al tools and bias prevention.
- Continuous Learning: Stay updated on Al advancements and best practices
- Testing: Test Al systems before full implementation.


## And two final points:

- Feedback Mechanisms: Establish channels for candidates and recruiters to provide feedback. This helps identify areas for improvement and ensures that the system evolves to meet changing needs.
- Flexibility and Adaptability: Recognise that Al technologies are constantly evolving and therefore be prepared to adapt and adjust recruitmen strategies as AI improves and new challenges arise.

By embracing AI in recruitment with caution and implementing these strategies, organisations and individuals can harness the benefits of A while minimising potential pitfalls.

This piece was written with the help of ChatGPT. Al informed us of the pros and cons of using itself, and ways we can be careful whilst introducing it into our workplaces. Al can be a powerful and beneficial tool, but as it admits itself, be aware of the challenges and try stay ahead of the curve. Never stop upskilling and learning.

## TRANSACTIONAL FINANCE

- espite ongoing technological advancements and widespread speculation regarding the rapid displacement of transactional finance roles by Al, the market for skilled professionals in this domain remains robust. Over the past year, we have experienced a consistent flow of job opportunities in transactional finance, reaching the highest level observed in the last decade

Notably, there has been significant demand for individuals pursuing professional accounting qualifications and those specialising in payroll. Their expertise and knowledge continue to be highly sought after in the market

Although salaries have continued to exhibit a moderate increase over the past year, the rate of growth has not matched the levels observed during the period of 2022-2023. Nevertheless, the overall compensation landscape remains favourable for professionals in this field.

Have you seen our latest finance report?


## Routes to the top

Insight $\&$ knowledge
from today's finance leaders
BERKSH\|RE

| RANGE | TYPICAL |  |
| :--- | :---: | :---: |
| Accounts Payable Manager | $40-60 \mathrm{k}$ | 46.5 k |
| Accounts Payable Supervisor | $35-45 \mathrm{k}$ | 36 k |
| Senior Accounts Payable Clerk | $30-37.5 \mathrm{k}$ | 33 k |
| Accounts Payable Specialist | $28-35 \mathrm{k}$ | 31 k |
| Accounts Payable Clerk | $24-32 \mathrm{k}$ | 28 k |
|  |  |  |
| QBE Finance Manager | $40-60 \mathrm{k}$ | 50 k |
| Assistant Accountant | $30-40 \mathrm{k}$ | 35 k |
| Bookkeeper | $30-40 \mathrm{k}$ | 35 k |
| AAT Studier | $25-35 \mathrm{k}$ | 30 k |
| Accounts Assistant | $26-35 \mathrm{k}$ | 30 k |

HAMPSHIRE RANGE TYPICAL

| Accounts Payable Manager | $40-60 \mathrm{k}$ | 46.5 k |
| :--- | :---: | :---: |
| Accounts Payable Supervisor | $35-45 \mathrm{k}$ | 34 k |
| Senior Accounts Payable Clerk | $30-37.5 \mathrm{k}$ | 31 k |
| Accounts Payable Specialist | $28-35 \mathrm{k}$ | 31 k |
| Accounts Payable Clerk | $24-32 \mathrm{k}$ | 27 k |
|  |  |  |
| QBE Finance Manager | $40-60 \mathrm{k}$ | 47.5 k |
| Assistant Accountant | $30-40 \mathrm{k}$ | 33.5 k |
| Bookkeeper | $30-40 \mathrm{k}$ | 33.5 k |
| AAT Studier | $25-35 \mathrm{k}$ | 28.5 k |
| Accounts Assistant | $26-35 \mathrm{k}$ | 28.5 k |


| OXFORDSHIRE |
| :--- |
| RANGE |
|  TYPICAL  <br> Accounts Payable Manager $40-60 \mathrm{k}$ 47.5 k <br> Accounts Payable Supervisor $35-45 \mathrm{k}$ 35 k <br> Senior Accounts Payable Clerk $30-37.5 \mathrm{k}$ 33.5 k <br> Accounts Payable Specialist $28-35 \mathrm{k}$ 32 k <br> Accounts Payable Clerk $24-32 \mathrm{k}$ 28.5 k <br>    <br> QBE Finance Manager $40-60 \mathrm{k}$ 47.5 k <br> Assistant Accountant $30-40 \mathrm{k}$ 33 k <br> Bookkeeper $30-40 \mathrm{k}$ 33 k <br> AAT Studier $25-35 \mathrm{k}$ 30 k <br> Accounts Assistant $26-35 \mathrm{k}$ 28.5 k |

W E S T LONDON

| Accounts Payable Manager | $40-65 \mathrm{k}$ | 51.5 k |
| :--- | :---: | :---: |
| Accounts Payable Supervisor | $35-45 \mathrm{k}$ | 40 k |
| Senior Accounts Payable Clerk | $32-37.5 \mathrm{k}$ | 35 k |
| Accounts Payable Specialist | $30-35 \mathrm{k}$ | 33 k |
| Accounts Payable Clerk | $26-33 \mathrm{k}$ | 30 k |
|  |  |  |
| QBE Finance Manager | $40-65 \mathrm{k}$ | 55 k |
| Assistant Accountant | $32-45 \mathrm{k}$ | 38 k |
| Bookkeeper | $32-45 \mathrm{k}$ | 38 k |
| AAT Studier | $25-35 \mathrm{k}$ | 31 k |
| Accounts Assistant | $28-35 \mathrm{k}$ | 31 k |



I can't give enough thanks to everyone at Wade Macdonald, but in particular I'm very grateful for Ellis Bradley! Ellis has a professional approach but is also very friendly. He made the hiring process fun, efficient and smooth! Ellis was great to talk to and was always on hand to offer help or advice. He gets the job done and is great at relaying information between all parties. As a candidate you can't ask for a better recruiter in your corner. Thank you for everything Ellis!

## CREDIT CONTROL \& ACCOUNTS RECEIVABLE

E very year, we emphasise the critical role played a by professionals in Accounts Receivable (AR) and Credit in maintaining strong cash flow for their organisations. During the pandemic, their efforts last year their focus shifted towards ensuring adequate funding for expansion and investment initiatives. This year, the emphasis lies in addressing rising business costs.

Once again, we have witnessed salary increases in these areas, albeit at a slower pace compared to the previous year.

However, it is important to note that salaries alone do not solely drive the recruitment and retention of credit professionals. The desire for hybrid or flexible working arrangements holds significant importance for many individuals in this field, and a majority are also motivated by performance-based bonuses tied to collections.

What does 2024 hold for the industry?*

- More technology
- Emphasis on customer experience
- Increased regulation
- Focus on sustainability
- E-Commerce growth
- Insolvency

| BERKSHIRE | RANGE | TYPICAL |
| :---: | :---: | :---: |
| Credit Director | 70-130k | 97.5k |
| Head of Credit | 60-100k | 70k |
| Credit Manager | 40-70k | 55k |
| Credit Supervisor | 35-50k | 42k |
| Credit Analyst | 30-50k | 46k |
| Senior Credit Controller | 30-40k | 35k |
| Credit Controller | 25-35k | 30k |
| Credit Administrator | 24-28k | 26k |
| AR Manager | 40-60k | 50k |
| AR Supervisor | 30-45k | 42k |
| AR Clerk | 24-30k | 27.5k |
| AR Administrator | 22-27k | 25k |


| OXFORDSHIRE |
| :--- |
| RANGE |
| Credit Director $70-130 k$ 97.5 k <br> Head of Credit $60-100 \mathrm{k}$ 70 k <br> Credit Manager $38-65 \mathrm{k}$ 52 k <br> Credit Supervisor $30-50 \mathrm{k}$ 40 k <br> Credit Analyst $30-50 \mathrm{k}$ 43.5 k <br> Senior Credit Controller $30-40 \mathrm{k}$ 33 k <br> Credit Controller $26-35 \mathrm{k}$ 30 k <br> Credit Administrator $24-27 \mathrm{k}$ 25 k <br>    <br> AR Manager $40-60 \mathrm{k}$ 47.5 k <br> AR Supervisor $30-45 \mathrm{k}$ 42 k <br> AR Clerk $22-30 \mathrm{k}$ 27 k <br> AR Administrator $22-26 \mathrm{k}$ 25 k |

HA MPSHIRE

| RANGE | TYPICAL |  |
| :--- | :---: | :---: |
| Credit Director | $70-130 \mathrm{k}$ | 97.5 k |
| Head of Credit | $60-100 \mathrm{k}$ | 70 k |
| Credit Manager | $38-65 \mathrm{k}$ | 52 k |
| Credit Supervisor | $30-50 \mathrm{k}$ | 40 k |
| Credit Analyst | $30-50 \mathrm{k}$ | 43.5 k |
| Senior Credit Controller | $30-40 \mathrm{k}$ | 33 k |
| Credit Controller | $26-35 \mathrm{k}$ | 30 k |
| Credit Administrator | $24-27 \mathrm{k}$ | 25 k |
|  |  |  |
| AR Manager | $40-60 \mathrm{k}$ | 47.5 k |
| AR Supervisor | $30-45 \mathrm{k}$ | 42 k |
| AR Clerk | $22-30 \mathrm{k}$ | 27 k |
| AR Administrator | $22-26 \mathrm{k}$ | 25 k |

WESTLONDON RANGE TYPICAL

| Credit Director | $80-150 \mathrm{k}$ | 120 k |
| :--- | :---: | :---: |
| Head of Credit | $65-100 \mathrm{k}$ | 75 k |
| Credit Manager | $40-70 \mathrm{k}$ | 60 k |
| Credit Supervisor | $35-55 \mathrm{k}$ | 44 k |
| Credit Analyst | $35-55 \mathrm{k}$ | 50 k |
| Senior Credit Controller | $32-40 \mathrm{k}$ | 36 k |
| Credit Controller | $27-38 \mathrm{k}$ | 32 k |
| Credit Administrator | $24-28 \mathrm{k}$ | 26 k |
|  |  |  |
| AR Manager | $40-60 \mathrm{k}$ | 51.5 k |
| AR Supervisor | $40-48 \mathrm{k}$ | 43.5 k |
| AR Clerk | $28-35 \mathrm{k}$ | 32 k |
| AR Administrator | $22-28 \mathrm{k}$ | 26 k |

## 12th March 2024

Learning, networking \& celebrating with a host of credit and financial services professionals.

## PAYROLL

ayroll stands out as an area in business where skills shortages are particularly pronounced especially when expertise in managing payro across multiple countries is required. The trend of organisations bringing payroll function n-house has continued, leading to a notable rise in interim and project-based roles focused on reviewing payroll systems and processes.
While salaries in the payroll field have continue to outpace growth in other areas, the rate of increase has begun to decelerate, echoing th broader trend observed throughout this guide.
Previously, we noted that some organisation exhibited less flexibility regarding the working patterns of payroll professionals, citing concerns over the availability of sensitive information when working remotely. However, the majority of employers now offer hybrid or flexible working options. Considering the higher prevalence of skill shor ages in payrs to recognise and ada is crucial for employ to remain gnise atitive in the
\#NPW23 \#BePayroll \#KeepUKPaid
market

## REMEMBER TO CELEBRATE

NATIONAL PAYROLL WEEK
4-8th September 2023

Established by the CIPP in 1998, this special event demonstrates the impact the payroll industry has in the UK and gives those who work within the industry the recognition they deserve. getting paid!

## Without them the UK stops

| BERKSHIRE | RANGE | TYPICAL | OXFORDSHIRE | RANGE | TYPICAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Head of Payroll | 60-110k | 77.5k | Head of Payroll | 60-110k | 72.5k |
| Payroll Manager | 40-70k | 56.5k | Payroll Manager | 40-70k | 55k |
| Payroll Supervisor | 30-45k | 42k | Payroll Supervisor | 30-45k | 42k |
| Sole Charge Payroll/ Team Leader | 35-45k | 43.5k | Sole Charge Payroll/ Team Leader | 35-45k | 43.5k |
| Payroll Specialist | 35-45k | 42k | Payroll Specialist | 35-45k | 42k |
| Payroll Administrator/ Clerk | 27-35k | 32.5k | Payroll Administrator/ Clerk | 27-35k | 32.5k |
| Head of EMEA Payroll | 80-120k | 87.5k | Head of EMEA Payroll | 80-120k | 87.5k |
| EMEA Payroll Manager | 50-80k | 67k | EMEA Payroll Manager | 50-80k | 67k |
| EMEA Payroller | 35-55k | 46k | EMEA Payroller | 35-55k | 46k |

HAMPSHIRE RANGE typical

| Head of Payroll | $60-110 \mathrm{k}$ | 72.5 k |
| :--- | :---: | :---: |
| Payroll Manager | $40-70 \mathrm{k}$ | 55 k |
| Payroll Supervisor | $30-45 \mathrm{k}$ | 42 k |
| Sole Charge Payroll/ <br> Team Leader | $35-45 \mathrm{k}$ | 43.5 k |
| Payroll Specialist | $35-45 \mathrm{k}$ | 42 k |
| Payroll Administrator/ <br> Clerk | $27-35 \mathrm{k}$ | 32.5 k |
|  |  |  |
| Head of EMEA Payroll | $80-120 \mathrm{k}$ | 87.5 k |
| EMEA Payroll Manager | $50-80 \mathrm{k}$ | 67 k |
| EMEA Payroller | $35-55 \mathrm{k}$ | 46 k |

## II

Finding recruitment consultants who deliver on their word is rare, and finding ones who exceed your expectations is even rarer. Lucy-Emma is a true unicorn in her field! Her unique clarity, efficiency, and trustworthiness set her apart from the rest and enabled me to thrive as a candidate. I highly recommend contacting Lucy-Emma to help you find your next role!

## PART-

## QUALIFIED

## FINANCE

his is another area where skills gaps are more obvious to see, perhaps relating to a lack o people who started their studies during covid when new roles were harder to come by

Those with technical skills are still in very high demand, as many part-qualified finance professionals are trying to escape that route into more business partnering or commercial roles. in an commercial roles we are continuing en and incease in the trend of roles that requitl to use the commercial manner.

## Study support: Why it's beneficial for both employee \& employer

- Financial: Qualifications can be pricey Having the weight of the cost lifted off your shoulders can bring down your stress levels whilst doing the exams and save your bank balance!
- Time: A work-life-balance can already be hard to achieve without juggling studies outside of work. Study support may take some of this stress away.
- Experience on the job: Studying and working the role at the same time will help with exam knowledge and understanding of different functions!
- Shadowing: Working alongside someone more senior will again give individuals the know-how of the processes and industry.

Attraction \& retention: Professionals look for businesses offering study support. It's a big benefit for the reasons above! Offering it as a business will bring people to you and keep people at your business.
Upskilling: These professionals are learning on the job and increasing their overall is can be nothing but good for your teams and organisation as a whole.
BERKSHIRE

| RANGE | TYPICAL |  |
| :--- | :---: | :---: |
| ACCA |  |  |
| Finalist | $38-47.5 \mathrm{k}$ | 44 k |
| Part Qualified | $35-45 \mathrm{k}$ | 38 k |
| Trainee | $26-35 \mathrm{k}$ | 30 k |
|  |  |  |
| CIMA |  |  |
| Finalist | $38-47.5 \mathrm{k}$ | 44 k |
| Part Qualified | $35-45 \mathrm{k}$ | 38 k |
| Trainee | $26-35 \mathrm{k}$ | 30 k |
|  |  |  |
| ACA |  |  |
| Finalist | $38-47.5 \mathrm{k}$ | 44 k |
| Part Qualified | $35-45 \mathrm{k}$ | 38 k |
| Trainee | $26-35 \mathrm{k}$ | 30 k |

OXFORDSHIRE

| RANGE | TYPICAL |  |
| :--- | :---: | :---: |
| ACCA |  |  |
| Finalist | $38-47.5 \mathrm{k}$ | 44 k |
| Part Qualified | $35-45 \mathrm{k}$ | 38 k |
| Trainee | $26-35 \mathrm{k}$ | 30 k |
|  |  |  |
| CIMA |  |  |
| Finalist | $38-47.5 \mathrm{k}$ | 44 k |
| Part Qualified | $35-45 \mathrm{k}$ | 38 k |
| Trainee | $26-35 \mathrm{k}$ | 30 k |
|  |  |  |
| ACA |  |  |
| Finalist | $38-47.5 \mathrm{k}$ | 44 k |
| Part Qualified | $35-45 \mathrm{k}$ | 38 k |
| Trainee | $26-35 \mathrm{k}$ | 30 k |

## QUALIFIED FINANCE






There has been a growing trend among professionals seeking to transition towards more commercial finance positions, leaving further skills gaps in technical accounting. The remuneration for newly qualified individuals has continued to rise, with it being uncommon to encounter someone who has recently obtained their qualification accepting a role below $£ 50-$ 5 K in many areas.

When recruiting for commercial positions, clients have frequently emphasised the importance of candidates' proficiency in analysing extensive data sets to us. Consequently, there has been a data sets to us. Consequently, there has been a
notable surge in demand for accountants with experience utilising tools designed to facilitate such analysis.

Another notable development in the job marke has been the increased number of leadership roles we have worked on. The rapid advancement roles we have worked on. The rapid advancement
of technology and the increasing complexity of financial decision-making have compelled organisations to seek out financial leaders who possess the necessary expertise to drive growth optimize performance, and effectively safeguard the financial well-being of the organisation.

THE QUALIFIED FINANCE TEAM HAVE A COMBINED TOTAL OF OVER 75 YEARS WORTH OF EXPERIENCE IN RECRUITMENT.

## SALARIES

| CORPORATES | BERKSHIRE RANGE TYPICAL |  | OXFORDSHIRE <br> RANGE TYPICAL |  | HAMPSHIRE <br> RANGE TYPICAL |  | WEST LO <br> RANGE | NDON <br> TYPICAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group FD / CFO | 200-500k | 300k | 200-500k | 300k | 200-500k | 300k | 200-500k | 325k |
| Finance Director | 100-200k | 175k | 100-200k | 175k | 100-200k | 175k | 100-200k | 180k |
| Financial Controller | 75-150k | 97.5k | 80-130k | 97.5k | 80-130k | 97.5k | 75-150k | 100k |
| Finance Manager | 55-90k | 72.5k | 55-85k | 72.5k | 55-85k | 72k | 55-90k | 75k |
| Head of FP\&A | 80-130k | 92.5k | 80-120k | 92.5k | 80-120k | 92.5k | 80-130k | 103k |
| FP\&A Manager | 60-100k | 82.5k | 60-85k | 82.5k | 60-85k | 82.5k | 60-100k | 92.5k |
| Financial Accountant | 50-80k | 65k | 50-70k | 65k | 50-70k | 65k | 50-80k | 67k |
| Management Accountant | 50-80k | 65k | 50-70k | 65k | 50-70k | 65k | 50-80k | 67k |
| Financial Analyst | 50-80k | 65k | 50-70k | 65k | 50-70k | 65k | 55-80k | 67k |
| Business Partner | 55-85k | 72.5k | 50-80k | 72.5k | 50-80k | 72.5k | 55-85k | 77.5k |


| SME'S | BERKSHIRE |  | OXFORDSHIRE |  | HAMPSHIRE |  | WEST LONDON |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL |
| Finance Director | 90-130k | 115 k | 90-130k | 110k | 90-130k | 110 k | 100-150k | 130k |
| Finance Controller | 75-95k | 82.5k | 60-100k | 80k | 60-90k | 80k | 70-110k | 92.5k |
| Finance Manager | 50-75k | 67k | 50-75k | 65k | 50-75k | 65k | 60-80k | 72k |
| Head of FP\&A | 75-100k | 92.5k | 75-100k | 87.5k | 75-100k | 87.5k | 80-120k | 92.5k |
| FP\&A Manager | 60-90k | 77.5k | 60-85k | 75k | 60-85k | 76k | 60-90k | 82.5k |
| Financial Accountant | 50-70k | 62k | 50-70k | 60k | 50-70k | 60k | 50-75k | 65 k |
| Management Accountant | 50-70k | 62k | 50-70k | 60k | 50-70k | 60k | 50-75k | 65k |
| Financial Analyst | 50-70k | 62k | 50-70k | 60k | 50-70k | 60k | 50-75k | 65k |
| Business Partner | 50-80k | 67.5k | 50-75k | 67k | 50-75k | 67 k | 55-85k | 72.5k |

Miles is my first port of call when searching for a new role. He is professional in his approach, takes the time to listen and understand what his candidates are looking for. Most importantly, he delivers. During my search for employment, Miles actively communicated with me, returning my calls and providing regular updates. He was proactive in his approach and very supportive from start to finish. I would not hesitate to recommend Miles to anyone looking for new opportunities.


## EXECUTIVE

## SEARCH

M
ARC HARRIS DIRECTOR

## A BIT ABOUT MARC

Marc been recruiting for finance functions for over 20 years locally and internationally.
$23+$ years in and he's happy to say that he still loves his job.

Marc has carefully built a large network of local, talented, senior professionals and really values the relationships that he's been able to forge over the years and takes great pride in doing a good job. Marc is thankful to everyone who entrusts him
to find them a new opportunity or search for a crucial member of their team and he takes that crucial member of their team and he takes that Wade Macdonald, he doesn't take himself too seriously.

Marc joined Wade Macdonald in August 2020. His speciality is the recruitment of permanent executive and leadership positions, but he also works on all interim and temporary opportunities within Senior Finance.

The last 12 months have proved to be a record period for Wade Macdonald in Executive finance placements with a good number of high profile FD roles filled predominantly across the Thames Valley and Oxfordshire.

We've seen a number of strategic changes to leadership within finance, as organisations experiencing growth were looking to add insights gained from outside of their Senior Management Teams, to help develop the medium to long term plans and drive financial performance. We have also seen an increase in senior roles in areas including Tax and Treasury, showing that the regulatory expertise is still in demand along with a strong understanding of managing cash flow.

M\&A activity was strong towards the beginning of the 12 month period, as was PE activity which also led to increased needs.

## THE POWER OF RETAINED SEARCH

We firmly believe that finding the right talent is the key to unlocking success for any organisation.

And just as we've highlighted other trends from the year throughout this Salary Guide, we also wanted to shed light on one highly effective yet often overlooked, method of engaging with our expert consultants- the Retained Search.

## What is A Retained Search?

A Retained Search is a specialised recruitment service that sets itself apart from traditiona methods due to the high commitment made to partner closely between employer and consultant. The process involves partnering exclusively with Wade Macdonald to fill a critical vacancy within your company within a pre-agreed time frame. It's the ideal approach when failure is simply not an option...

## Why Choose Retained Search?

Focused Expertise: When you opt for a Retained Search, we work together to appoin a dedicated search team with profound expertise in the Accountancy \& Finance or HR markets. Each of our search consultants boast an extensive network of professionals across various industries and sectors. Through a comprehensive market mapping exercise, they identify potential candidates, including passive ones who may require a more strategic approach to engage.

Thorough Assessment: Going beyond surface-level evaluations, we take a holistic approach to understanding candidates. It's not just about matching skills but also understanding their aspirations, career goals, and cultural alignment with your company This 360-degree approach ensures that we present you with candidates who are not only qualified but will thrive in your organization. We can even post specific technical questions on your behalf and share their responses.

Efficiency and Timeliness: By exclusively dedicating our resources to your search, this search process becomes a highly efficient recruitment tool. Employers can expect a shortlist of 3-5 of the most suitable candidates in the market (not just those on it!) at a date and time we agree well in advance, allowing you to swiftly make the crucial decision on who to meet and consider for your team.
Long-Term Partnership: Opting to work with us in this way establishes a long-term partnership between your organization and ours. This collaboration and the true partnership required allow us to deeply understand your company's needs and culture, enabling smoother future recruitment efforts.

At Wade Macdonald, we hold dear our core value of 'People Count'. We believe in treating every individual with respect, empathy, and honesty. Our team of experienced consultants, ed by the renowned Chris Goulding, our MD, bring a wealth of industry knowledge and
passion to find the perfect talent for your organisation. passion to find the perfect talent for your organisation

Reach out to us using any of our contact methods here.

## TAX

## SALARIES

Tax roles have always played a pivotal role in the financial landscape, given the constant evolution of regulations and the strong desire among companies to maintain compliance, maximize tax efficiency, navigate cross-border obligations, manage international workforces, optimise fund utilisation, and achieve favourable outcomes in investment and liquidity management.

Demand for tax professionals continues to grow. Small and medium-sized enterprises (SMEs) reaching a point of growth where they require their first dedicated tax specialist, coupled with larger multinational corporations expanding their workforce, have been key drivers of this heightened
demand. Considering the existing shortage of skilled professionals in this domain, the increased demand has further intensified the upward pressure on salaries.

The intricate and dynamic nature of the industry requirements highlights the criticality of having qualified tax professionals to address the diverse needs of organisations. As tax regulations continue to evolve, it becomes increasingly vital for businesses to secure the expertise and knowledge of tax professionals to ensure compliance and optimise their financial operations.

## TREASURY

The treasury functions within businesses have experienced a period of heightened activity over the few years, leading to an increased demand for specialised treasury professionals or finance professionals with a strong emphasis on treasury expertise.

Treasurers have played a vital role in providing support to all key functions of organisations. They took on responsibilities encompassing crucial financial and risk management, liquidity management, funding, insurance, pricing, and investor relations. As we navigate though the latest cost crisis, cash flow has emerged as a paramount concern. Consequently, their value and importance within organisations have further intensified.

The treasury function continues to evolve as businesses recognise the significance of effective financial management and risk mitigation. As a result, the demand for skilled treasury professionals remains high as they contribute to the financial wellbeing and growth strategies of
companies. companies.

|  | RANGE TYPICAL |  | OXFORDSHIRE | ANGE | TYPICAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Head of Tax | 100-200k | 162.3k | Head of Tax | 100-180k | 155k |
| Group Tax Manager | 0-130k | 10k | Group Tax Manager | 80-120k | 103k |
| Senior Tax Manager | 75-100k | 92.5k | Senior Tax Manager | 70-95k | 87.5k |
| Tax Manager | 58-85k | 70k | Tax Manager | 58-80k | 67k |
| Tax Accountant | 50-70k | 62k | Tax Accountant | 50-70k | 60k |
| VAT Director | 80-110k | 92.5k | VAT Director | 75-100k | 87.5k |
| VAT Manager | 60-85k | 77.5k | VAT Manager | --90k | 75k |
| VAT Accountant | 45-65k | 60k | VAT Accountant | 45-65k | 57k |
| Transfer Pricing Manage | 60-100k | 87.5k | Transfer Pricing Manager | 55-100k | 85k |

HAMPSHIRE

|  | RANGE | TYPICAL |
| :--- | :---: | :---: |
| Head of Tax | $100-180 \mathrm{k}$ | 155 k |
| Group Tax Manager | $80-120 \mathrm{k}$ | 103 k |
| Senior Tax Manager | $70-95 \mathrm{k}$ | 87.5 k |
| Tax Manager | $58-80 \mathrm{k}$ | 67 k |
| Tax Accountant | $50-70 \mathrm{k}$ | 60 k |
| VAT Director | $75-100 \mathrm{k}$ | 87.5 k |
| VAT Manager | $60-90 \mathrm{k}$ | 75 k |
| VAT Accountant | $45-65 \mathrm{k}$ | 57 k |
| Transfer Pricing Manager | $55-100 \mathrm{k}$ | 85 k |

W E S T LONDON

| RANGE | TYPICAL |  |
| :--- | :---: | :---: |
| Head of Tax | $120-210 \mathrm{k}$ | 175 k |
| Group Tax Manager | $85-130 \mathrm{k}$ | 110 k |
| Senior Tax Manager | $70-110 \mathrm{k}$ | 97.5 k |
| Tax Manager | $62-85 \mathrm{k}$ | 75 k |
| Tax Accountant | $52-75 \mathrm{k}$ | 65 k |
| VAT Director | $80-110 \mathrm{k}$ | 95 k |
| VAT Manager | $60-85 \mathrm{k}$ | 80 k |
| VAT Accountant | $45-70 \mathrm{k}$ | 62 k |
| Transfer Pricing Manager | $60-100 \mathrm{k}$ | 90 k |


| CORPORATES | BERKSHIRE RANGE TYPICAL |  | OXFORDSHIRE <br> RANGE TYPICAL |  | HAMPSHIRE RANGE TYPICAL |  | WEST LONDON <br> RANGE TYPICAL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group Treasurer | 100-170k | 140k | 100-170k | 140k | 100-170k | 140k | 100-170k | 140k |
| Treasury Manager | 55-90k | 75 k | 55-90k | 75k | 55-90k | 75k | 55-90k | 75k |
| Treasury Accountant | 45-70k | 60k | 45-70k | 60k | 45-70k | 60k | 50-70k | 62k |
| Treasury Analyst | 35-55k | 46.5k | 35-55k | 46.5k | 35-55k | 46.5k | 35-55k | 50k |


| SME'S | BERKSHIRE |  | OXFORDSHIRE |  | HAMPSHIRE |  | WEST LONDON |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL |
| Group Treasurer | $70-110 \mathrm{k}$ | 92.5 k | $70-110 \mathrm{k}$ | 92.5 k | $70-110 \mathrm{k}$ | 92.5 k | $70-120 \mathrm{k}$ | 97.5 k |
| Treasury Manager | $50-85 \mathrm{k}$ | 65 k | $50-85 \mathrm{k}$ | 65 k | $50-85 \mathrm{k}$ | 65 k | $50-85 \mathrm{k}$ | 67 k |
| Treasury Accountant | $45-65 \mathrm{k}$ | 55 k | $45-65 \mathrm{k}$ | 55 k | $45-65 \mathrm{k}$ | 55 k | $45-65 \mathrm{k}$ | 56.5 k |
| Treasury Analyst | $35-60 \mathrm{k}$ | 43.5 k | $35-60 \mathrm{k}$ | 43.5 k | $35-60 \mathrm{k}$ | 43.5 k | $40-60 \mathrm{k}$ | 46.5 k |

## INTERNAL AUDIT \& COMPLIANCE

The field of Internal Audit has experienced persistent skills shortages over the years. While it has traditionally served as a common pathway for professionals transitioning from practice to industry, recent trends have shown a preference among the majority of professionals for more commercial roles within the industry as their first choice

An increased demand for internal audit professionals can be attributed to the growth of international trade driven by globalisation and geopolitical changes, as well as the rise in merger and acquisition activities

Internal audit provides a compelling route into "Blue Chip" organisations. Internal auditors act as proactive business partners, actively reducing risk and adding commercial value to ensure the ongoing success of the organisation. They have access to a wealth of commercial information, surpassing that of external auditors, enabling them to provide in-depth analysis and insights to their business partners.

Given the significant value that internal auditors bring to businesses, coupled with the persistent skills shortages in this field, salaries tend to be higher compared to more mainstream finance roles.

| BERIKSHIRE |
| :--- |
| RANGE |
| Head / Director $80-160 \mathrm{k}$ 135 k <br> Senior Audit Manager $70-120 \mathrm{k}$ 97.5 k <br> Audit Manager $60-90 \mathrm{k}$ 75 k <br> Senior Auditor $50-75 \mathrm{k}$ 65 k <br> Newly Qualified Auditor $45-57.5 \mathrm{k}$ 52.5 k <br> Junior Auditor $30-45 \mathrm{k}$ 38.5 k |

HAMPSHIRE RANGE TYPICAL

| Head / Director | $80-160 \mathrm{k}$ | 135 k |
| :--- | :---: | :---: |
| Senior Audit Manager | $70-120 \mathrm{k}$ | 97.5 k |
| Audit Manager | $60-90 \mathrm{k}$ | 75 k |
| Senior Auditor | $50-75 \mathrm{k}$ | 65 k |
| Newly Qualified Auditor | $45-57.5 \mathrm{k}$ | 52.5 k |
| Junior Auditor | $30-45 \mathrm{k}$ | 38.5 k |


| OXF OR D SHIRE |
| :--- |
| RANGE |
|  TYPICAL  <br> Head / Director $80-160 \mathrm{k}$ 135 k <br> Senior Audit Manager $70-120 \mathrm{k}$ 97.5 k <br> Audit Manager $60-90 \mathrm{k}$ 75 k <br> Senior Auditor $50-75 \mathrm{k}$ 65 k <br> Newly Qualified Auditor $45-57.5 \mathrm{k}$ 52.5 k <br> Junior Auditor $30-45 \mathrm{k}$ 38.5 k |

WESTLONDON RANGE TYPICAL

| Head / Director | $100-180 \mathrm{k}$ | 155 k |
| :--- | :---: | :---: |
| Senior Audit Manager | $75-130 \mathrm{k}$ | 105 k |
| Audit Manager | $60-90 \mathrm{k}$ | 80 k |
| Senior Auditor | $45-70 \mathrm{k}$ | 67 k |
| Newly Qualified Auditor | $45-60 \mathrm{k}$ | 54 k |
| Junior Auditor | $32-47.5 \mathrm{k}$ | 4 k |

## A FIRST MOVE FROM PRACTICE INTO INTERNAL AUDIT

Transitioning from practice into commerce can be a significant career move for accountants, and internal audit can be an excellent starting point for several reasons

- Risk management expertise: This experience can be highly beneficial in commerce, as risk management is a critical aspect of decision-making and financial planning.
- Exposure to various departments: Internal auditors often work across different departments, reviewing their activities and financial processes. This exposure enables accountants to build cross-functional knowledge.
- Enhancing analytical skills: Internal audit involves analysing financial data, controls, and processes, which can enhance an accountant's analytical and problem solving skills. These skills are transferable and valuable in many commerce roles.
- Compliance \& regulatory knowledge: Internal auditors often deal with compliance matters and regulatory requirements. This is advantageous when moving into roles that involve financial reporting and compliance.
- Continuous learning \& adaptability: Adaptability is essential in a commerce setting, where business conditions and priorities can change rapidly.
- Foundation for other roles: Internal audit can serve as a stepping stone to various other roles in finance and accounting, such as financial planning and analysis, corporate accounting, or management accounting.


GARETH JENKINS
BUSINESS MANAGER


## INTERIM APPOINTMENTS

The interim market for both finance and HR professionals has witnessed significant changes and adaptations over the past few years due to both economic and regulatory factors.

## inance Interim Market:

A few years ago, there was high demand for agile financial expertise to handle financia planning, cost-cutting measures and tigh cash flow management. Interim professionals became increasingly sought after for their ngindividuals helped companies stabilise their finances, restructure operations, and implemen cost-saving strategies during periods of fluctuating evenues. More recently, there was a need as companies started to invest in growth, whethe that be transformation projects or strategic roles helping with mid-long term planning

## HR Interim Market:

In the HR domain, organisations confronted new workforce challenges, such as remote work arrangements, evolving $H R$ policies and the wellbeing of employees. As companies adapted to digital / virtual work environments, they sough HR interim's to handle employee engagement talent acquisition, performance management and remote work policies

Overall, the interim market for finance and HR professionals has been dynamic and responsive with businesses relying on these flexible staffing solutions for resilience and agility within thei organisations.




## HUMAN RESOURCES

The role of the Human Resources departments in shaping businesses over the past couple of years cannot be understated. In a market where the availability of skilled professionals is limited HR professionals play a crucial role in ensuring effective recruitment and retention strategies.

The focus on the "people" agenda has reached unprecedented heights, leading to a surge in demand for specialists in areas such as Reward Employee Relations (ER), People \& Culture, Learning \& Development (L\&D), and Talent Acquisition. HR professionals have had to demonstrate their HR professionals have had to demonstrate their commitment to the best interests of employees and effectively communicate the importance of heir organisations as the preferred choice for top talen

As with most areas of our guide we had seen salaries across the HR spectrum significant grow in 2022-23 with notable increases in roles such as Talent Acquisition and Employee Relations However, these have slowed over the past 12 months, not helped by a number of redundancies Talent Acquisition as businesses were not expanding headcount as fast

In the field of Learning and Development, we have continued to see a growing interest in Digita earning skills, which is expected to continue. Given the widespread adoption of hybrid working models, companies are re-evaluating the technology and innovative methods for delivering training programs effectively.

As HR departments continue to navigate the evolving landscape, their contributions in driving employee engagement, development, and wellbeing will remain instrumental in ensuring the long-term success of organisations.

## CIPD FESTIVAL OF WORK

## 12-13th June 2024

Connect, collaborate and take inspiration from fellow people professionals and business leaders across the world. The free two day event is hosted in Excel London and filled with experts sharing their knowledge, research and market trends.

| GENERAL | BERKSHIRE |  | OXFORDSHIRE |  | HAMPSHIRE |  | WEST LONDON |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL |
| HR Director | 100-160k | 130k | 100-150k | 125k | 100-160k | 130k | 100-180k | 160k |
| Head of HR | 75-110k | 97.5k | 80-100k | 90k | 75-110k | 97.5k | 80-120k | 100k |
| HR Manager | 55-80k | 67k | 55-75k | 67k | 55-80k | 67k | 65-80k | 75k |
| HR Business Partner | 50-75k | 65k | 50-75k | 62k | 50-75k | 65 k | 60-75k | 68k |
| HR Advisor | 35-50k | 45k | 35-50k | 42k | 35-50k | 42 k | 38-52k | 46.5k |
| HR Coordinator | 25-35k | 32k | 25-35k | 30k | 25-35k | 32k | 28-34k | 31 k |
| HR Administrator | 24-30k | 27k | 24-30k | 26k | 24-30k | 27k | 25-35k | 30k |


| TALENT |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ACQUISITION | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL |
| Talent Director | 90-140k | 125k | 90-130k | 120k | 90-130k | 115k | 100-150k | 130k |
| Head of Talent | 75-100k | 90k | 70-95k | 90k | 70-95k | 87.5k | 90-110k | 100k |
| Talent Acquisition Manager | 60-75k | 70k | 55-70k | 67k | 55-70k | 67k | 65-80k | 75 k |
| Talent Acquisition Specialist | 50-60k | 56.5k | 50-60k | 56.5k | 50-60k | 56.5k | 55-65k | 62k |
| Talent Acquisition Resourcer | 35-45k | 41k | 30-45k | 41k | 30-45k | 41k | 38-50k | 46.5k |
| Resourcing Administrator | 28-35k | 31 k | 28-34k | 31 k | 28-34k | 31 k | 28-35k | 33k |


| REW ARD | BERKSHIRE |  |  | OXFORDSHIRE |  | HAMPSHIRE |  | WEST LONDON |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL | RANGE | TYPICAL |
| Director of Reward | $95-150 \mathrm{k}$ | 112 k | $70-120 \mathrm{k}$ | 95 k | $80-125 \mathrm{k}$ | 100 k | $90-145 \mathrm{k}$ | 120 k |
| Head of Reward | $75-95 \mathrm{k}$ | 85 k | $65-85 \mathrm{k}$ | 80 k | $70-90 \mathrm{k}$ | 82 k | $80-95 \mathrm{k}$ | 87.5 k |
| Reward Manager | $55-80 \mathrm{k}$ | 75 k | $55-70 \mathrm{k}$ | 65 k | $55-75 \mathrm{k}$ | 65 k | $60-80 \mathrm{k}$ | 72 k |
| Reward Analyst | $38-50 \mathrm{k}$ | 46.5 k | $38-50 \mathrm{k}$ | 45 k | $38-50 \mathrm{k}$ | 45 k | $40-55 \mathrm{k}$ | 46 k |
| HRIS Manager | $50-70 \mathrm{k}$ | 67 k | $50-70 \mathrm{k}$ | 65 k | $50-70 \mathrm{k}$ | 65 k | $60-80 \mathrm{k}$ | 72 k |


| $\begin{aligned} & \text { EMPLOYEE } \\ & \text { RELATIONS } \end{aligned}$ | BERKSHIRE RANGE TYPICAL |  | OXFORDSHIRE <br> RANGE TYPICAL |  | HAMPSHIRE <br> RANGE TYPICAL |  | RANGE | TYPICAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Head of ER | 95-130k | $115 k$ | 85-120k | 92.5k | 95-125k | 100k | 100-150k | 125k |
| ER Manager | 70-95k | 85k | 65-85k | 77.5k | 70-90k | 80k | 70-95k | 87.5k |
| ER Specialist | 45-55k | 52.5k | 40-55k | 51.5k | 40-55k | 51.5k | 50-65k | 56.5k |

## Have you downloaded our latest report in the 'Routes to the top' series?

We asked 250 HR leaders their thoughts and experiences on what HR is today and how to reach the top.

The report covers how these individuals reached their positions but also how they think the journey to leadership will change for coming generations. We shed light on technical and soft skills that our respondents felt were vital to progression, and also cover how the role of HR Directors, VP's and other

| LEARNING \& DEVELOPMENT | BERKSHIRE RANGE TYPICAL |  | OXFORDSHIRE <br> RANGE TYPICAL |  | HAMPSHIRE <br> RANGE TYPICAL |  | WEST L <br> RANGE | TYPICAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| L\&D Director | 95-140k | 112k | 75-110k | 95k | 85-120k | 105k | 100-150k | 120k |
| Head of L\&D | 70-95k | 85k | 65-85k | 80k | 65-90k | 85k | 75-95k | 90k |
| L\&D Manager | 50-77k | 65k | 45-65k | 60k | 50-70k | 65k | 55-75k | 65k |
| L\&D Officer | 40-55k | 45k | 30-45k | 40k | 35-45k | 40k | 38-50k | 45k |
| L\&D Coordinator | 28-35k | 33k | 25-35k | 32k | 25-35k | 32k | 32-40k | 36k |



## A DEEP DIVE INTO BENEFIT PACKAGES

DOES LEVEL MATTER?
that pror piece of that professionals would love more detail about the benefits that are offered at different levels.

We are pleased that thanks to the responses of around 850 people we have been able to produce a comprehensive report which breaks down both the benefits that are most valued at different levels and the benefits that are received.

We have focused on groups of people, Non-Management, Management, Senior Management and Director and above. Within each group you will see details and commentary regarding:

- Salary increases in the last year
- How highly they value benefits when considering a job offer or moving role
- Which benefits they value the most
- What working arrangements they are offered (hybrid, remote etc.)
- Which benefits they receive
- What pension contribution is given by their employer
- How many days holiday they receive
- What car benefit they receive

Whether you use the information to benchmark your own benefits, to see how they differ between levels or to help evaluate the benefits within your organisation we hope you find the information useful.


## OVERALL RESULT - ALL RESPONDENTS

## Salary Increases in the Last Year

A round 850 professionals took part in our survey. We undoubtedly saw huge salary A increases as the UK recovered from the pandemic and the cost-of-living started to increase. Many of these rises came due to 'the great resignation', which either led to people moving and gaining increases, or organisations reacting by giving significant rises to retain talent. These increases were reflected in our 2023 guide.

However, in the year since this was produced, there seems to have been a slowdown. The graph below shows that $25 \%$ of respondents had not received an increase in the last year, with a further $19.5 \%$ receiving less than $3 \%$. Most common was a 4\%-6\% increase, however, $15 \%$ of respondents had received increases of over $10 \%$, with some over $25 \%$.


Fig 1: How large a salary increase have you received in the last year?

## The Importance Of Benefits

As you move through the report you will see that the importance of benefits when considering a job offer, or making the decision to stay is roughly the same to all respondents regardless of level or their demographic. However, the value put against differing benefits does fluctuate between the different groups.

## Benefits Valued Most Greatly

Clearly the number of benefits offered by organisations varies hugely. We wanted to understand from respondents which three benefits they would value most if they were offered to them. You will see throughout the report that the top four to five benefits do not really change, but the value against them does differ a fair amount between groups.
The top benefit was flexibility in every group. However, the group that valued it most was non-Management and across the other groups, the value reduced. Pension was highly valued by all, but it was most highly valued at Director and above level and then moved down as you went through each group. Healthcare followed a similar trend.

Bonuses were also valued highly by all, as was free parking.

Benefits currently received
Luckily, the top five benefits offered were the top five that were valued, the only difference was their orders. However, as you move through the report, you will see that there are some major gaps in the offerings at different levels, which could mean that some employers will find it difficult to retain or attract staff. This is particularly the case when we look at the amount of flexibility being offered to non-Management.


100

Fig 3
Benefits valued
VS.
Benefits received

Flexible working/ Working patterns
This is another area that varies hugely as you move through the report.
$17 \%$ of people are able to choose where they want to work and how often they go to the office. However, this statistic is far higher at the top level and much lower at the bottom.

The \% of people that work fully remote does not seem to be affected by the level the employee is and is probably more of a cultural decision by a business, or one driven by cost. This is the same with the \% of people that are fully office based.

All in all, most people who work on a hybrid basis attend an office two or three days a week.


Fig 4 : Working schedule

## Pension Contributions:

The contribution from employers is very different from one organisation to the next. What will be clear to you throughout the report is that the more senior you are, the more likely you are to have a higher contribution That said there were still a surprising number of professionals in each group that only receive the statutory contribution.

Fig 5 : Employer pension contribution


Car Benefit:
We have noticed in the last few years that far less job offers are coming with a company car or car allowance. The benefit no longer comes as standard at certain levels and is now more dependent on your need to have a car to be able to carry out the role.

Overall, just $21 \%$ of respondents had a car benefit, with only $6 \%$ having a physical car. Unsurprisingly, the numbers change hugely with seniority, but the results at Director and above level may surprise some readers.

5\%
15\%
80\%

- Company car
Car allowanceNo car benefit

Fig 6 : "Do you receive any car benefit?"

## OVERALL RESULT - ALL RESPONDENTS

## CONTINUED

Holiday:
Since the pandemic, it has become clear that work-life balance is very important to people. Therefore, it was perhaps surprising to see that more than one in five people receive less than 25 days holiday.

Again, it is a benefit that fluctuates quite a lot, with over $10 \%$ of people receiving more than 30 days. Further into the report you will see that just like pension contribution, you are far more likely to have more holiday the more senior you are.


Fig 7 : Holiday allowance

## DIRECTOR \& ABOVE

Salary increases in the last year
round 120 professionals at Director level or above contributed to the survey. Of these, the salary increases they have gained in the last year have been very varied. Initially we were surprised to see that $25 \%$ of people at this level had not received a pay rise in the last 12 months, but this is exactly in line with the results of the overall survey.


However, when it came to the big raises, this group faired the best with $20 \%$ of people receiving above a $10 \%$ increase with a lucky $11 \%$ receiving over $20 \%$. $16 \%$ received a rise of less than $3 \%$, with the most common increase at between 4\% and $6 \%$ which was received by $22 \%$ of respondents.

Fig 8 : How large a salary increase have you received in the last year?

The Importance Of Benefits
As shown within the overall results of the survey, we see that this group of people value the benefits offered to them greatly and therefore it's important that employers pitch them correctly to attract and retain them
o
Fig 9 : On a scale of 1 to 10 , how important are benefits to you when applying for a role? The group average was 7.4

## Benefits valued most

As aforementioned, we asked respondents what their 3 most valued benefits were. There were 4 benefits that stood out as the most valued to those in Director roles and above.
$76 \%$ rated flexible working as key to them. Although this was the number one benefit chosen, the result was substantially lower than when we look at all respondents at all levels (88\%).
Having a pension of above statutory was the second most important benefit, chosen by $66 \%$. This was $11 \%$ higher than when we look at the results of all respondents (55\%), which probably reflects that at this stage of someone's career they are starting to seriously think about what their financial position will be when they stop working.
A bonus was just behind pension at $65 \%$, which was $10 \%$ higher than when we look at all 850 respondents. Professionals at this level often play a crucial role in shaping the strategic direction of a company and achieving its financial goals. Therefore, if the company performs exceptionally well and meets or exceeds its targets, directors may well expect a bonus as a reward for their contributions to the company's success

The fourth most important benefit to Directors and above was healthcare at 44\%. Again, this was higher than the overall results which came in at 38\%. It is natural for people to become more focussed on long term health and therefore having healthcare provision can act as added piece of mind. It is also potentially valued more highly as healthcare costs more as we get older, and the age demographic of directors is likely to be higher than the average person who took part in the survey.

## Benefits currently received

The good news for people at this level is that the benefits they receive roughly fall in line with the ones they value. $82 \%$ are offered flexible working, $77 \%$ bonuses, $76 \%$ health and $68 \%$ a pension above the statutory minimum. Outside of this $50 \%$ are also offered free parking.
You will see throughout the report that these benefits are all substantially more competitive to those offered at other levels.

DIRECTOR \& ABOVE CONTINUED OVERLEAF
INCL. COMPARISON GRAPH OF BENEFITS SEE FIGURE 10


Benefits valued most
When we asked respondents what their most valued benefits were, as with all the other groups there were 4 benefits that stood out as the most valued to Senior Management.
$88 \%$ rated flexible working as key to them. This was far higher than Director Level ( $76 \%$ ) and in line with the overall population of the survey.
In common with Directors, having a pension of above statutory was the second most important benefit, chosen by $66 \%$. This was $11 \%$ higher than when we look at the results of all respondents ( $55 \%$ ). As with the conclusion we came too with Directors, this probably reflects tha at this stage of someone's career they are starting to seriously think about what their financial position will be when they stop working

A bonus was just the third most important at $55 \%$ which was $10 \%$ lower than Directors, but again in line with the overall survey when we look at the 850 respondents.

The fourth most important benefit to Senior Managers was healthcare at 42\% Again this was generally in line with Directors and higher than the overall results which came in at $38 \%$. This is probably due to their stage in life.

Benefits currently received
Generally speaking, the benefits Senior Management receive roughly fall in line with the ones they value. However employers may want to consider the disparity between those that want flexible working and those being given it, if they want to attract and retain talent at this level. Although it is offered to $79 \%$ of people, $88 \%$ rated it in their top three which would suggest that some could be tempted out if it was offered elsewhere.

Outside of this, $64 \%$ were offered bonus's (which is $13 \%$ less than Director Level and above), 63\% were offered healthcare (against 76\% of Director and above) and 63\% had a pension above statutory minimum (against 68\% of Director and above).


## The importance of benefits

In line with the overall results of the survey, we see that this group of people value the benefits offered to them greatly and therefore it is important that employers pitch them correctly to attract and retain them.


Fig 16 : On a scale of 1 to 10, how important are benefits to you when applying for a role? The group average was 7.5


Fig 18 : Working schedule


40


Fig 20 : Employer pension contribution

Pension contribution
The pensions of Senior Management are more in line with that of Directors than of the general population. Like Directors $23 \%$ received the minimum statutory amount (against $28 \%$ of total respondents). The most common contribution was 4\%-5\% (23\%). Where Senior Management fall away against Director level and above is when we look at pensions with $10 \%+$ contribution. $15 \%$ receive that level, against $19 \%$ of Director and above.

## Flexible working/ Working patterns

When it came to the break down of working patterns we see that Senior Management are afforded more flexibility than other working groups, but not as much as Director Level and above.
Over $19 \%$ of Senior Management could choose where they work, which is $2 \%$ more than the whole population, but $6 \%$ less than their own management. $14 \%$ were fully office based and $6 \%$ were expected to attend the office at least 4 days a week.

The whole survey showed that it was most common to be expected to attend the office 2-3 times a week and this was the same at Senior Management level with around $40 \%$ having this working pattern. $9 \%$ were fully remote.

It is interesting to see an expectation that Senior Management's working pattern is closer to the general population of the survey and higher than Director level and above. This is perhaps because they have more staff management responsibility and so are expected to be there to work with their own teams, whereas perhaps Directors and above are taking a more strategic approach.

## Holidays

When we look at the holidays that were received, we again see Senior Management gaining a better allowance than the general population, but less than Director and above.
$16 \%$ of Senior Management received less than 25 days (against $22 \%$ of the total population, but $10 \%$ of Director and above. Half receive 25 days, $10 \%$ get 26-27 days, $9 \%$ 28-29 days and $13 \%$ over 30 . Director and above get a few higher \% points on each category above 25 days.

## |limu

## Car allowance

Just over a third of Senior Management received some form of car benefit compare with $56 \%$ of Director Level and above and $11 \%$ of all others in the survey.
$9 \%$ of all Senior Management had a physical car, whilst $25 \%$ had a car allowance.
Similarly, to Director and above, traditionally we may have expected to see this statistic higher, but this is further proof that the benefit is no longer as widely offered and is perhaps no longer so widely valued.

Fig 21 :
Car benefit



Company carCar allowance
66\%

- No car benefit


Fig 22 :How large a salary increase have you received in the last year?

## MANAGEMENT

## Salary increases in the last year

Me had around 280 professionals contribute who categorised themselves as management. Compared with their more senior peer groups, this level of person did not receive as healthy increases, but they were slightly ahead of those who were not in management.
$23 \%$ had not received any pay increase compared with $18 \%$ of Senior Management, but $24 \%$ of the total pool. $26 \%$ received $4-5 \%$ (compared to a third of Senior Management) $17 \%$ received $7-10 \%$, with around $14 \%$ received an increase of over $10 \%$ (which was $19 \%$ in the Senior Management category). Just over 6\% of Management received over 20\% pay increases, which was substantially lower than Senior Management and Director and above.

Importance of benefits
Management place slightly higher worth to their benefits than their more senior peers, but generally in line with the overall population. This is something that employers need to consider when considering their recruitment and retention strategies if they want the best talent.

## Benefits valued most

When we asked respondents which were their 3 most valued benefits the top 4 answers were exactly the same as Senior Management and Director level. However, they were in a different order.

A huge $91 \%$ rated flexible working as most key to them. This was far higher than Director Level (76\%), Senior Management ( $88 \%$ ) and the overall populations number ( $88 \%$ ).

In second place was a bonus, which had been the third most important to the more senior groups. $57 \%$ stated that a bonus would be valued highly.

In third place was a pension above statutory. However, only 52\% chose this option against 66\% of those in the more senior groups. We can make a guess that many of those in the Management group will have longer left of their working lives compared to Senior Management and Directors and above. With the cost-of-living crisis it is likely they are more concerned about how much money they are earning and thinking less about the long-term future at the moment.

In fourth place was healthcare again, but with a significantly lower \% than their more senior peers. $36 \%$ stated it would be in their top 3's. Free parking came fifth and was not far behind healthcare.

Benefits currently received
Similarly to the previous sections, the benefits received are not too far off of the ones valued, however, when we look at Management Levels there appears to be gaps.
$82 \%$ were offered flexible working, but $91 \%$ wanted it. $52 \%$ receive a bonus, but $57 \%$ rated it as being a top three benefit they would rate. $52 \%$ got healthcare, but only $32 \%$ rated it in their top three.

Although we are sure that most benefits offered are appreciated by employees, a more flexible approach from employers could put themselves in a competitive position when it comes to retention and recruitment. Offering a flexible suite of benefits with the option to opt in and out of some, would give employees more options to get what suits their personal situations. As we have seen through this survey, one set of benefits does not fit all people and it changes as their life situation evolves.


Fig 23 : $\square$ Benefits valued vs. $\square$ Benefits received

Flexible working/ Working patterns

The trend of less flexibility the further you go down the command chain seems to continue when we look at our Management population.
$17 \%$ of were able to choose where they work which is $2 \%$ less than Senior Management and $8 \%$ less than Director level and above. Just over $10 \%$ were fully office based, with 5\% expected to attend the workplace at least 4 days a week. There seems very little difference in the \%'s expected to work in the office every day, which would suggest that flexible policies just do not exist in those organisations regardless of level.

43\% had to attend 2-3 times a week which was $3 \%$ more than Senior Management. We see that the Management population have a very similar working pattern to the general population of the survey. This is perhaps further proof that as the people that perhaps hands-on manage the workforce, they are expected to be with their teams to provide effective management.


Fig 25 : Employee pension contribution

Pension contribution
Management pensions are slightly better than the general population, but they are worse than their more senior peers. $27 \%$ receive the minimum statutory amount, whereas only $23 \%$ of their seniors did. $4 \%-5 \%$ contribution was again the highest figure above statutory at $26 \%$. The contribution above $10 \%$ was very similar to the Senior Management population with $16 \%$ being given this number (against 19\% of Director and above).

Holidays
The trend of more senior staff receiving better benefits continues when we look at holidays.

40
19\% of Management received less than 25 days holidays, which was $16 \%$ for Senior Management and 10\% for Director and above. Again, half receive 25 days holidays. 12\% get 26-27 days, 9\% 28-29 days with only $9 \%$ receiving over 30 (compared with $13 \%$ of Senior Management and $15 \%$ of Director and above).

Fig 26 : Holiday allowance


## Car benefit

By the time we reach Management level the car benefit is halved again from that of Senior Management. $16 \%$ received a benefit with just $5 \%$ of managers having a physical car.

We have already seen that a third of Senior Management had a car benefit and $56 \%$ of Directors and above.

Fig 27 : "Do you receive any car benefit?"


## NON-MANAGEMENT

## Salary increases in the last year

We had around 270 professionals contribute who categorised themselves as non-management As we go through the figures, it will be clear to see that these people are not as well rewarded in terms of benefits. However, it is not just in terms of benefits that they seem to have received less recognition.

When we look at salary increases over the past year, we see that around $30 \%$ have not had an increase, despite the Cost-Of-Living crisis. A further $24 \%$ had received only between $1 \%$ and $3 \%$ as a rise. Non-management was also the lowest \% group when it came to gaining over a $10 \%$ increase with $13 \%$.

Benefits currently received
On this occasion there is a very large difference between the \% of people who rate flexible working and those that receive it. Just over $70 \%$ of people receive it against the $93 \%$ who want it. This is a huge disconnect and probably leaves many people open to being poached.

The other benefits that are offered to most fall relatively well in-line with those that are most valued by non-management.



Fig 31 : Working schedule

## Flexible working / Working patterns

We have already seen the lowest \% in terms of flexible working, but the graph below really highlights things.
Only $13 \%$ of people can make their own decisions over working patterns compared to $17 \%$ in Management, $19 \%$ in Senior Management and $25 \%$ of Directors and above.
$20 \%$ of non-management have to work in the office every day. Although this is no doubt a huge change from before the pandemic, it is a clear indication that less flexibility is shown to those who are not in management roles.
The highest proportion do however, still work in the office $2-3$ days a week, at $40 \%$. This is still lower than all other categories.
$10 \%$ were fully remote.
This group must attend an office more than the others and the reasons for this would be interesting to gain. It is likely because more senior people believe that working together will help their learning and progression, although there is still a school of thought that would claim it is down to a lack of trust to be working from home.



## Pension contribution

It is perhaps lucky that this group of people seemed to value the pension lower than others, because they are certainly getting a worse deal.
Just over a third receive just the statutory minimum which was $27 \%$ for Management and $23 \%$ above that level. $4 \%-5 \%$ was the next highest figure with $26 \%$ receiving this.
The contribution above $10 \%$ was very low at around $13 \%$, much lower than all other groups.

## Holidays

Non-management receive much lower holidays than any of the other groups. One third of people receive less than 25 days holiday against $19 \%$ of Management, $16 \%$ of Senior Management and 10\% of Director and above.
$43 \%$ receive 25 days with $8 \%$ receiving 26-27 days, $6 \% 28-29$ days and $8 \%$ receiving 30 days or more.

None of these figures fair well when compared to the other groups.

Car benefit
Unsurprisingly car benefit is far rarer at this level. Just 5\% have a car benefit with $2.5 \%$ having a company car.

## CONCLUSION

First of all, we hope that our guide has provided valuable - insights into the benefits landscape across different levels of professionals.

## A quick overview:

- The most valued benefit was flexible working across all of the groups.
- The more senior the position in the company, the better benefits you receive.
- Most people seem to prioritise lifestyle, money and their health over all else.

Our findings highlight just how significant benefits are to attracting and retaining talent. While salary increases in the last year varied across levels, the importance of benefits remained consistent. It was no surprise to us that flexible working emerged as the most valued benefit across all groups, followed by pension contributions, bonuses, and healthcare.
The report also indicates discrepancies between the benefits valued most and those currently received. Employers should take note of these gaps to better align their offerings with employee preferences, especially in the case of non-management professionals who expressed a strong desire for flexible working but had lower rates of access to it.

Additionally, it is crucial for organisations to review their pension contributions, holiday entitlements, and car benefits, as these factors can significantly impact employee satisfaction and retention.

By addressing these findings, we hope that employers can create more appealing benefit packages, attract top talent, and foster a positive work environment that promotes employee wellbeing and satisfaction.

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